

# INTEGRATED MAINTENANCE DATA SYSTEM (IMDS)

**Commercial Practices** 

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# For IMDS these Commercial Approaches worked well, but All Programs are different



**Background** 

**IMDS** Approach

Results

**Lessons Learned** 

**Summary/Discussion** 



**Program Description** 

"Commercial practices" defined



### **Program Description**

IMDS is an information technology program to provide <u>all</u> persons with the maintenance related information they need to do their jobs

IMDS uses networked and isolated devices

Databases are distributed and replicated

Existing (legacy) systems are linked into network

Isolated devices can rejoin network to update data

IMDS is made up of workstations serving all customers

Maintenance technicians

**Maintenance supervisors** 

**Maintenance supervisors** 

Supply and other logistics personnel

C2 staffs at all echelons

**Contractors and suppliers** 



### **Commercial Practices**

**Government vs. Commercial** 

**Gov't:** "Full and Open" Competition

"Arms length" relationship

Formal process

Com'l: "Knowledgeable Buyer"

**Partnership** 

Informal/interactive process

Federal Acquisition Streamlining Act
Canadian Common Purpose Procurement Prog



### **IMDS Commercial Philosophy**

Focus on past performance Interact with potential contractors Identify those best qualified



## **IMDS Specific Approach**

**Concept Demonstration** 

"Best Qualified" Phase

**Rapid Source Selection** 



### **Concept Demonstration**

**Program risk assessment** 

**Broad Agency Announcement** 

**Three Vendor Conferences** 

**World Wide Web** 



### "Best Qualified" Phase

## **Commerce Business Daily Sources Sought Statement of Qualifications**

Past performance

**Technical & Management process** 

**Conceptual system architecture** 

**Executive In-plant Review Team** 

Identified four "best qualified" contractors



### **Source Selection Phase**

Request for Proposal drafted with industry
World Wide Web
Hanscom Electronic RFP Bulletin Board
Award date set early in process



### Source Selection Approach

"Best Value" award

**Use Statement of Objectives** 

No discussions or Best and Final Offers

**Split proposals** 

Reuse Software Capability Evaluations

**In-plant presentations and demonstrations** 

**User participation** 



### Source Selection Schedule

RFP release 4 Apr 96

Past performance and SCE data 25 Apr 96

SSEB convened 13 May 96

Technical volume 16 May 96

Site visits 22 May - 5 Jun 96

SSAC brief 10 Jun 96



### Source Selection Schedule (cont'd)

Cost volume	19 Jun 96
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SSA brief 12 Jul 96

Contract Award 19 Jul 96



Award on date planned

No protest

Performance ahead of expectations

**Process saved Government and Industry money** 



### Lessons Learned

#### Complete set available from ESC/PKA

Fewer proposals key to speed

Separation of proposal volumes effective

Basis of Estimates key to technical evaluation

Cost data should have limits

Contractor cost formats good

Must specify what information needed

**Requires experienced evaluators** 

**Debrief at Offeror's Facility** 

Communicate all the time



### Commercial approaches worked for IMDS

**Questions?**